

safeguarding vulnerable people – a course for those working directly with adults

vulnerable groups include:

- People who depend on others for care
- Dependent older people
- Those with learning or physical disabilities
- People with dementia
- Substance abusers
- Those with long-term health needs

topics include:

- Recognition and understanding various forms of vulnerability
- Looking at different abusive situations, i.e. physical, sexual, emotional, neglect, discriminatory, financial
- Challenging assumptions and attitudes
- Working to plans and being part of a wider team
- Understanding of various levels and types of abuse
- Issues of confidentiality
- Knowledge of agreed procedures and the law
- How to access support
- What happens to your concerns
- Assessing risk
- Listening and recording
- Practical help in what to do (or not to do) in key situations

What people say about the training:

"dna gave a better understanding of how vulnerable older people are and gave a good insight into the wider picture. We feel more able to protect our clients now."

Domiciliary care staff